

Rock Rats Code of Conduct

Parents:

1. You acknowledge and agree that your child/ren will be in the assigned place with the appropriate gear (essentials such as drink bottle, jumper, closed toe shoes) and gear if applicable.
2. You will do your best to ensure that your child/ren are polite and respectful to everyone, including fellow classmates, coaches, staff, and other parents.
3. You have disclosed any information pertaining to the health and/or ability (including food allergies) of your child/ren that may affect their climbing and general class participation
4. You understand that it is (also) your responsibility to ensure that your child/ren are showing appropriate behaviour and acknowledge that if they do not you may be asked to attend each session thereafter and stay for its entirety.
5. If any behaviours become detrimental to the class and coaches, you acknowledge that your child may be asked to sit out for a timed period or for the remainder of class.
6. Class attendance and participation are an essential part of the learning and skill process. Regular attendance at class is necessary for student success. Furthermore, it allows students to achieve the maximum possible benefits from their educational experience. All students are encouraged to be present and prompt.
7. If any abusive behaviour occurs from parents, you may be asked to enter mediation with the owner or simply asked to leave and not to return.
8. You have read the program information sheet AND understand our refund policy.
9. You have or will attend the induction at the beginning of each term to reaffirm the details and expectation.